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NPO – 002-261

14th May 2020

Dear family member

Not much has changed at Greendale and Mews since my previous newsletter; we are still in total lock down.

TELEPHONES

We have still been experiencing problems with the telephones, and now it seems that the issue has been with Vodacom account holders trying to phone Greendale House. We have once again had to change the alternative number to the following – 087 944 7163 in order to rectify the problem – please use this instead of the 087... number contained in my previous letter. You can still use the standard number – 033 2391300

We have purchased a cell phone for Greendale House, and this is being set up. More on this next week.

A WORD FROM THE MATRON

Our residents are managing very well in their lock down situation on the whole, with some coping better than others. Those who enjoy walking are a bit frustrated.

We have Kate coming in three mornings a week to encourage them with diversional therapy and Penny shows three movies a week. Those who enjoy playing games or doing puzzles are quite content.

The most noticeable downside of course is that they miss contact with their families.

Mothers' Day was enjoyed by everyone and some families were able to visit through the fence and have gifts and flowers delivered.

We understand fully that you are all worried about your elderly loved ones. Please be assured that we are caring for them with love and that they are all well. If anyone becomes ill or we are worried about them in any way we will certainly contact you and discuss issues with you.

The carers are being wonderful. They sing and play with the residents, do manicures and pedicures, salon style and even take them to the hair salon at Greendale where Charmaine in particular is doing a great job.

Greendale is spotlessly clean and the kitchen is serving lovely meals with baked treats at some teatimes. Families have been sending cakes and treats also for which we are grateful.

GENERAL

I repeat what I said in my previous letter – should you have any queries or concerns, please contact either Sr Selby (greendale@hadca.co.za) or myself (admin@hadca.co.za); and don't forget you can also use these email addresses to write letters to your family, and they will be printed out and delivered. You can even attach photographs if you wish.



John Hughes
Chief Executive Officer